Standing Strong, Together
OUR COMMUNITY OF HEROES

2020 ANNUAL REPORT
OUR MISSION
To serve as a medical home to the most vulnerable members of our community by providing affordable quality health care in a caring environment.

OUR VISION
To be a recognized leader in improving the health and wellbeing of Los Angeles’ underserved communities by delivering quality medical and social services through innovation, creativity, partnerships, and public policy advocacy.

Dear Friends, Colleagues and Partners,

What a demanding year it’s been for all of us! Here at Saban Community Clinic, our supporters and colleagues met the challenges head-on with a dedication that was nothing short of heroic. And I want to express my deepest appreciation to all of you.

Heroes save lives. When the pandemic threatened our ability to continue providing lifesaving health services, our entire community stepped up to make sure no patient lost care. We are proud to say that we did not shut down for even one day.

However, our entire operations needed to adjust, which required tireless teamwork from our donors, clinicians, and staff. Tasks that seemed impossible were accomplished in record time. Our 2020 Annual Report is a tribute to the work of our very own community of heroes who touched, changed and saved people’s lives under incredibly difficult circumstances.

• Co-payments waived – Many patients lost jobs, so benefactors covered all co-payments.
• Covid-19 field-testing – Clinicians in PPE went to the streets to help unhoused residents.
• Virtual visits mandated – IT made our fledgling tele-health practice fully operational.
• Dental staff retained – Donors helped to cover salaries when visits were suspended.
• Lives paused – Clinicians sacrificed their personal lives to serve our community.
• Virgil Family Health Center – Staff overcame every hurdle to open our newest location.
• Extraordinary generosity – Gifts of cash, goods, services and talent poured in all year.

Heroic achievements happened in 2020 because of you – our committed donors, dedicated colleagues, board members, and community partners. Each of you is essential to the Clinic’s mission, and never more so than during this intense and difficult time.

Thank you for your inspiring care and commitment,

Muriel Nouwezem
Chief Executive Officer
## OUR PATIENT PROFILE

### 20,638 Total Patients

- **Gender**
  - 55% Female
  - 45% Male

- **Ethnicity**
  - 55% Hispanic
  - 21% Caucasian
  - 9% African American
  - 6% Asian
  - 9% Other

- **Housing Status**
  - 92% Housed
  - 8% Unhoused

- **37%** of our patients are uninsured

- **88%** live in poverty

### Age

- 0-19: 7%
- 20-39: 29%
- 40-49: 21%
- 50-65: 33%
- 66+: 10%

## BY THE NUMBERS

### 116,419 Total Patient Visits

- **8,297** colorectal, breast and cervical cancer screenings
- **1,876** vision care visits
- **6,264** pediatric visits
- **10,358** HIV tests
- **5,728** free showers

### Economic Impact

- **$6.3** million in free services
- **$56.3** million in total economic impact
- **$32** million in overall health savings
- **377** total jobs at SCC and in the community

### 86% of budget spent on programs

### 95% increase in requests for mental health services

### 10,223 patients newly enrolled into a health plan

### By the Numbers:

- **Medical**: 78%
- **Dental**: 8%
- **Behavioral Health**: 14%
In 2020, Everyone Came Together

“Our pediatric team has bravely remained in the clinic to work with children who still need vital health care services. Not for one day did we close our doors.”

Yanina, Associate Medical Director Pediatrics

“This year more than ever, we realize how fortunate we are that our daughter has the best possible healthcare. When we came to the clinic this fall, a sense of normalcy quickly replaced our heightened fear due to COVID-19. As always, we were with the doctor in minutes. Piper is on the spectrum, so having a consistent and considerate doctor keeps her feeling safe and healthy. This pandemic has proven that we can always rely on Saban.”

Allyson, Mother of Piper, Pediatrics Patient

“My father taught me to work hard and never give up. His strength and determination have always inspired my entire family. So when he got COVID, we all expected him to beat it. But he didn’t. And that loss will never heal. But my dad lives on in our hearts and in our actions. Two of my sisters and I have the privilege of taking care of COVID patients. We weren’t allowed to be in the hospital with our dad, but we treat our patients like family because that’s what he would expect of us.”

Malena, Evening Medical Lead Assistant

“It was honestly a little scary to continue doing street outreach with our partner organizations at the very beginning of COVID, when there were so many unknowns. But all of us knew that no matter what, we would stand strong and continue our mission to help the most vulnerable people in our community.”

Negeen, Physician Assistant

“Because of COVID, so many Angelenos are hanging on by a thread. At a time of such great suffering, I find comfort in knowing that the Clinic is always there, taking care of our community. The Clinic is needed now more than ever—and seeing that need inspires me to do all that I can to help.”

Katie, Donor and Member of Young Professionals Committee

“Our healthcare workers are the real heroes in this COVID pandemic. They are on the front lines every day, risking their lives to keep us safe.”

Ellen, Donor and Friends Board Member
Covid-19 Vaccinations for Our Frontline Heroes

After months of constant worry, getting our staff vaccinated lifted all of our spirits. For three days, after hours, Clinic staff jumped into action to ensure their colleagues were vaccinated! We’re all very proud to play a role in saving lives and bringing an end to the pandemic.

“My husband Robert and I share a passion for the importance of all life on earth – and so does Saban Community Clinic! When we toured the new Virgil facility, we felt inspired and chose to sponsor an exam room through our Fur, Feather, Fin Foundation. We were also thrilled to donate an elephant photo taken on safari in Botswana for use as a mural in the room. Robert and I love supporting Saban because their work is local and SO important. And of course, by the time the clinic was getting ready to open, COVID hit. We both feel it’s an even greater honor to be able to help in a time of such great need.”

Diane, Author, Naturalist and Philanthropist

“Expected the showers to go away like so many other programs did when the virus hit. But Saban never missed a day. They still had all their services on the street for us. People don’t realize what that help means. It can be life or death out here.”

John, Unhoused Patient

“As a single mom and an essential worker it’s hard to take time off to come to the clinic – and now there’s the added fear of COVID. I met with my nurse practitioner over tele-health and he answered my questions and filled a prescription. Saban made it so easy and convenient.”

Sarah, Patient

“My son has asthma. When COVID hit, I sent him to stay with family. I see patients all day and didn’t want to take any chances of exposing my son to the virus when we knew so little about how to protect each other. I missed him terribly but I knew I had to care for my patients. They needed me more than ever. My son is back home, but everything has been difficult. My son and my patients are what keep me going.”

LaKeisha, Licensed Vocational Nurse

“Mastery of how to protect earth and bring an end to the pandemic.”

IN 2020, EVERYONE CAME TOGETHER

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SABAN COMMUNITY CLINIC | 2020 ANNUAL REPORT
Going Wherever We Are Needed

We worked in close partnership with other organizations and government agencies to ensure that the unhoused community continued to receive medical care. Because of the vulnerability and high mortality rate of this population, we launched several new initiatives to meet their needs.

ROVING MEDICAL TEAM
In August, we launched our newest initiative to provide basic primary care, testing, and vaccinations for people in temporary housing shelters. We have formed partnerships with five different homeless service agencies and provide services right on site where individuals feel safe and comfortable.

SATELLITE CLINIC
In partnership with The Center at Blessed Sacrament (a drop-in center serving individuals experiencing homelessness), we opened a clinic in Hollywood, bringing much needed care where its needed most.

65 STREET OUTREACH
Our clinicians, alongside our partners from The People Concern and The Center, bravely continued providing care to those living on the streets. The teams provided street medicine, conducted COVID testing and navigated those who tested positive into emergency shelters.

Opening A New Location During Covid-19
Construction for the Virgil Family Health Center began in August of 2019 with a joyous grand opening planned for April of 2020. The pandemic meant we had to adjust in many ways.

In spite of all the challenges and increased costs of COVID-19, the Saban team worked around every obstacle to open the new Virgil Family Health Center on time. “We became more flexible than we ever knew we could be,” said Chief Marketing and Advancement Officer Adam Friedman. “We’re proud to provide another access point during this challenging time.”

The Staff Courtyard was the last space to be finished. Its generous donor, Barbara Marshall, is a longtime Saban benefactor who was a nurse in our High Risk Youth Program in the 1980s. She recalls the Clinic being more like an office building than a medical facility where metal desks were turned into dining tables. She was immediately drawn to the space.

The courtyard far exceeded everyone’s expectations. On the day of Barbara’s visit, staff member Kelvy told her, “Being in here really touches my heart! It takes me back to the forests of my childhood.” Barbara’s reaction was just as deeply felt. “I made this gift to honor my husband, the late film director Garry Marshall,” she said. “The hard-working staff at the Clinic deserve to have a peaceful space to rest and catch their breath. I think Garry would be very pleased to know that I’ve donated an entire courtyard as a tribute to people with so much passion and purpose. I hope it will provide an oasis in their busy day.”
OUR PROUDEST 2020 ACCOMPLISHMENTS

Adjusting All of Our Operations
When the pandemic hit, we had to instantly plan for continuity of patient care. To conform to CDC guidelines, our dedicated COVID task force made rapid adjustments.

TELE-HEALTH
Minimizing on-site visits was priority one. We quickly expanded our telephone services and set up video visits. Many patients prefer using phones or lack internet access, so having both options was necessary.

DRIVE-THROUGH VACCINATIONS
One joyful adaptation was our drive-through pediatric vaccine clinic. Stilt-walkers and a DJ turned a socially distanced event into a real party! We followed up with drive-through flu vaccines at all locations.

TELE-DENTISTRY
Time in-clinic for dental work was greatly reduced with online pre-visit screenings. Our patients download forms, upload pictures, and speak with staff before ever setting foot in the clinic.

Fundraising That Inspired Us All Year
COVID-19 increased operating costs significantly. Our development team had to get very creative after all of our events were canceled.

EMERGENCY FUND | COVID-19
As soon as we realized the magnitude of the shift we needed to make, we launched an emergency relief fund. Our community of supporters jumped in immediately and ensured that our doors stayed open.

VIRTUAL DINNER GALA
For the first time in 44 years, we were forced to cancel our Annual Gala. Our Friends Board, with the help of Richard and Demi Weitz’ Quarantunes, hosted an online show honoring our healthcare heroes and raised more than $1.5 million virtually!

Highlights from our Virtual Gala fundraiser (clockwise from top left): Demi and Richard Weitz, Sam Harris, Christopher Jackson, Cheryl and Haim Saban, Teddy Swims, and Barry Manilow.
## Statement of Revenue and Expense

**REVENUE**

<table>
<thead>
<tr>
<th>Description</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Patient Service Revenue (Net)</td>
<td>$17,670,902</td>
</tr>
<tr>
<td>Contracts</td>
<td>$4,022,892</td>
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<tr>
<td>Friends of Saban Community Clinic (Net)</td>
<td>$5,850,251</td>
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<tr>
<td>Contributions and Grants</td>
<td>$14,250,804</td>
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<tr>
<td>Investment Income (Loss)</td>
<td>($158,061)</td>
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<tr>
<td><strong>Total Revenue</strong></td>
<td><strong>$41,636,788</strong></td>
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**EXPENSES**

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<th>Description</th>
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<tbody>
<tr>
<td>Program Salaries/Benefits</td>
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<tr>
<td>Program Expenses</td>
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<td>Management/General</td>
<td>$2,771,695</td>
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<td>Fundraising</td>
<td>$1,145,098</td>
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<tr>
<td><strong>Total Expenses</strong></td>
<td><strong>$27,978,995</strong></td>
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**Surplus**

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<tr>
<th>Amount</th>
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</thead>
<tbody>
<tr>
<td>$13,657,793</td>
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## Consolidated Statement of Financial Position

**ASSETS**

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<tr>
<th>Description</th>
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<tr>
<td>Current Assets</td>
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<tr>
<td>Other Assets</td>
<td>$25,792,817</td>
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<td><strong>Total Assets</strong></td>
<td><strong>$40,725,118</strong></td>
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**LIABILITIES AND NET ASSETS**

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<thead>
<tr>
<th>Description</th>
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<tbody>
<tr>
<td>Current Liabilities</td>
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<tr>
<td>Other Liabilities</td>
<td>$3,201,300</td>
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<tr>
<td><strong>Total Liabilities</strong></td>
<td><strong>$9,790,392</strong></td>
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**NET ASSETS**

<table>
<thead>
<tr>
<th>Description</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Without Donor Restrictions</td>
<td>$16,019,355</td>
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<tr>
<td>With Donor Restrictions</td>
<td>$14,915,371</td>
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<tr>
<td><strong>Total Net Assets</strong></td>
<td><strong>$30,934,726</strong></td>
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**Total Liabilities and Net Assets**

<table>
<thead>
<tr>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>$40,725,118</td>
</tr>
</tbody>
</table>

## More Fundraising That Inspired

### Donations Providing Food & Comfort

Our amazing community of supporters provided thousands of blankets, masks, sanitizer, toiletries and other essentials for our unhoused patients. Meals for both Saban staff and patients were also received with great appreciation.

### 25th Annual Golf Classic

Enthusiastic golfers enjoyed an exhilarating day at the beautiful Lakeside Golf Club. Held in honor of Jeffrey Azoff of Full Stop Management, the gathering was our last live event before COVID hit!

Honoree Jeffrey Azoff with Tournament Chair Mitch Rose

### Quiz for a Cause

Our Quarantine Quiz Night was a virtual hit held by the Young Professionals Committee and hosted by Wes Kauble. The light-hearted evening of laughs and brain teasers funded homeless services including meals, showers and kits filled with essential items.
**Contributors**

**January 1, 2020 – December 31, 2020**

Saban Community Clinic would like to thank the following Circle members for their contributions of $5,000 or more received in 2020. By giving so generously, they have helped the Clinic provide high quality health care to the most vulnerable members of our community.

**Founder’s Circle**

($100,000 and up)

Anonymous
Diane and Dorothy Brooks Foundation
California Community Foundation
The Johnny Carson Foundation
Cedars-Sinai Medical Center
Leah and Samuel Fischer
The Fur, Feather, Fin Foundation
HealthNet
L.A. Care Health Plan
Tai Lopez
The Chuck Lorre Family Foundation
Queen’sCare
Cheryl and Haim Saban & The Saban Family Foundation
S. Mark Taper Foundation
City of West Hollywood

**Titanium Circle**

($50,000 to $99,999)

The Ahmanson Foundation
Amazon Studios
Apple
Peter Benedek
City of Beverly Hills
Cindy and Bob Brody
Kerry and Jen Coffey
Covered California
Direct Relief USA
Ellie Fitzgerald Foundation
The David Geffen Foundation
The Green Foundation
Martha Henderson
Ellen and Tom Hoberman
Thomas and Warren Littlefield
National Foundation for Affordable Housing Solutions
NBUniversal
The Ralph M. Parsons Foundation
The Rosenthal Family Foundation
Nancy Stephens and Rich Rosenzweig & Jamie Wolf

**Gold Circle**

($10,000 to $14,999)

Anonymous
A+E Networks
Philip and Danielle Barash Family Foundation
Claudia and Kevin Bright
Broadway Cares/Equity Fights AIDS
Jeffrey Broome
Chenin Entertainment, LLC
Children’s Hospital of Los Angeles
The Walt Disney Company
Esther Fischer
Fox Broadcasting Co.
Jeff Frost
Sheila, Dave and Sherry Gold Foundation
Laure Grossman and Dan Spitzer
The Audubon and Sydney Irmas Charitable Foundation
Kaiser Permanente
Blair and Aaron Kaplan
Arline Klahey
Carrie Dann Lebowitz
Brent and Courtney Montgomery
David Noschman
Ozai View Group
Eleanor and Glenn Padnick
Providence Equity
Madeline and Mitch Rose
Andie and Bruce Rosenblum
Lynne and Eric Siegel
Sony Pictures Television
Sandra Stern
Renae Weitz/Drs. Susan and Howie Mandel

**Platinum Circle**

($25,000 to $49,999)

Orly Adelson and Rich Rosen
Ambassador Nicole Auer (Ret.) and Ted Sarandos
Bela Bajaria and Douglas V. Prusho
Andrea Blaund and David Nevens
Center for the Study of Democratic Institutions
City National Bank
Joan Erne
Marta Kaufman
Barbara Marshall
Faye Miller
Netflix
Northeast Wellness
Paramount Pictures
Mary and Mark Rosen
Lion V. Smith Foundation
Sparton
Starpower, LLC.
Dana and Matt Walden
Wasserman Foundation

**Diamond Circle**

($15,000 to $24,999)

Anonymous
AeroFS Investment Group
Bardian Family Foundation
CBS + Shomime Entertainment
The Forum
Robert Greenblatt
The George Hogg Family Foundation
Mary and Dan James
Meg and Lawrence Kasdan
The Karl Kirchgessner Foundation
The Sherry Lansing Foundation
Steven Levin
Live Nation
Morgan Stanley
The Louis & Harold Price Foundation
Carol “Jazzie” and Charles Schwartz
Marci Streiner
Sybil W. Stoller Family Trust
Diane and Michael Zearing

**Ruby Circle**

($5,000 to $9,999)

The A List
Lou Adler
AEG Presents
Anonymous
The CicLAvia & Fred Bartman Foundation
The Evan and Barbara Bell Charitable Foundation
Gail Berman and Bill Masters
The California Wellness Foundation
Charlie and Rene Chiara
Victor Coleman
Patricia Crowley and Andy Friendly
Dan Caffrey and Jane Lipke
The CW Network
Joanna Dietz
Tim Disney
Shari and Rob Friedman
Geffen Renovations & Feldman
Dana and Paul Lee
Leslie and Clif Gilbert-Lune
Adi and Jerry Greenberg
Heart the World Fund
Joanna and Jesse Jacobs
Don Leon Trust
Loeb & Loeb LLP

**Organizations/Educational Affiliations**

1736 Family Crisis Center
Alliant University
Baby2Baby
Being Alive
Big Sunday
California State University Los Angeles
Cedars-Sinai Medical Center
The Center at Bisnow Sacramento
The Center for Early Education
Chicago School of Professional Psychology
Emerson Health
Kaiser Permanente
Northeast Valley Health Corporation
PATH (People Assisting the Homeless)
The People Concern
South Bay Family Health Care
University of California, Berkeley
University of California, Los Angeles
University of Southern California
Vince Family Clinic

**Partners**

**Government Entities**

California Department of Public Health
Department of Health Services
City of Beverly Hills
City of West Hollywood
County of Los Angeles
L.A. County Department of Mental Health
State of California

**Associations/Coalitions**

California Primary Care Association
Community Clinic Association of Los Angeles County
HollywoodVRD
Midtown Los Angeles Homeless Coalition

**Legacy Circle**

The Legacy Circle honors an elite group of contributors who have selected Saban Community Clinic as a recipient of a planned gift. If you have already designated the Clinic as a beneficiary in your Will, please let us know so we can include you in our circle.

**Jonathan Arlan**
**Mhara and Ira Arpet**
**Carmen Arroyo**
**Baer Survivors Trust**
**Marylin Barnett, J.D.**
**Danielle Beasley**
**Henry Becker**
**Dr. Sidney Benson**
**Isidore Berger**
**Lucille E. Blett**
**Jean F. Bonni**, Esq.
**The Victor & Andrea Carter Recover Trust**
**Wilt Chamberlain**
**Candyce Colon**
**John Corby**
**Joseph Elmore**
**Anne Elliott**
**Fanda Fatouhi and Michael Freashling**
**Lous Fink**
**Leah and Samuel Fischer**
**Pat and Andy Friendly**
**Greta Furin**
**Gary Gartsevitz**
**Helen Goldenstein**
**Laure Grossman and Dan Spitzer**
**Lisa Grinster**
**Paul D. and Ione F. Harter Charitable Trust**
**Jacques and Lilian K. Hefield**
**Ellen and Thomas Hoberman**
**Harry Hoffman**
**Judith Horn**
**Lia* and John Ignatz**
**William L. Jones**

**Roy Kaufman**
**Seymour and Lisa* Knee**
**Family Trust**
**Erin and William Kruse**
**Nicolet Kulik-Waldman**
**Carla Laemmle**
**Abbie Land**
**Genevieve H. Libicki**
**Sharon and Howard Littman**
**Drs. Susan and Howie Mandel**
**Elaine Litman McInerny**
**Bruce and Maureen McHenna**
**Faye Miller**
**Winfried and Kenneth E. Niesser**
**Gail* and David Nocamen**
**Irving Nad Parker**
**Vinod Singh Peterson**
**Karl A. Pettitjohn**
**Freda Rosen**
**Andre and Bruce Rosenblum**
**Linda Rubin**
**Cathy and Joel Schwartz**
**Angel Silva**
**Elka Silva**
**Marina and Henry* Stevens**
**Mike and Corky Hale Stoller Foundation**
**The Rose Tabak 1992 Family Trust**
**Glenda Turner Living Trust**
**Meridith L. Weiss**
**Mim* and Ben** West
**Winner Living Trust (Mimm Winner)**
**Julie Young**

** deceased
Executive Leadership Team

Muriel Nouwezem  
Chief Executive Officer

Armen Arshakyan, M.D.  
Chief Medical Officer

Jackie Provost  
Chief Operations Officer

Adam Friedman  
Chief Marketing & Advancement Officer

Chantal Washington  
Chief Human Resource Officer

Arnali Ray  
Chief of Strategy and Programs Officer

Van Anh Dastur, D.D.S.  
Chief Dental Officer

Board of Directors 2020

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Co-Chair of the Board

Russell Alexander-Orozco  
Co-Chair of the Board

Angela L. Jones  
Vice Chair of the Board

Michael Ziering, J.D.  
Treasurer

Joanne Deitch  
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Celia A. Brugman

Carol W. Butrago  
Eric Jung, M.D.

Minerva Lopez  
Michael McBride

Peggy B. Miles, M.D., F.A.C.P.

Ingrid Palmer  
Luis Pardo

Mitchell Pindus  
Richard K. Rifenbark, J.D.

Karen Sanchez  
Judd Zinberg, C.C.I.M.

OUR FIVE LOCATIONS:

Beverly Health Center
8405 Beverly Blvd., Los Angeles, CA 90048

S. Mark Taper Foundation Health Center
6043 Hollywood Blvd., Los Angeles, CA 90028

The Wallis Annenberg Children & Family Health Center
5205 Melrose Ave., Los Angeles, CA 90038

Satellite Clinic at the Center
6636 Selma Ave., Los Angeles, CA 90028

Virgil Family Health Center
137 N. Virgil Ave., Los Angeles, CA 90004

Development Office: 323.330.1670
Appointments: 323.653.1990

sabancommunityclinic.org