Our Mission

To serve as a medical home to the most vulnerable members of our community by providing affordable quality health care in a caring environment.

Our Vision

To be a recognized leader in improving the health and wellbeing of Los Angeles’ underserved communities by delivering quality medical and social services through innovation, creativity, partnerships, and public policy advocacy.
Dear Friends,

2018 was marked by necessary changes and continued growth for Saban Community Clinic, without wavering from our founding principle that health care is a right, not a privilege. Taking our lead from our patients and the community we serve, the Clinic introduced new programs and services to better fulfill the needs of our community.

The unprecedented number of people experiencing homelessness in Los Angeles prompted several initiatives to address the crisis. Saban medical providers now participate in a street outreach team that engages individuals experiencing homelessness and focuses on connecting them to interim and/or permanent housing, supportive services (medical care, case management, mental health) and providing them with a medical home. We also launched the Continuing Your Care program to assist frequent ER visitors who have been discharged from Cedars-Sinai Medical Center and coordinate their care at the Clinic. Finally, our Homeless Connect Kits provide essential items to those experiencing homelessness, including a warm shower.

The expansion of our pediatric care team, including a Pediatric Dentist and Practitioner of Family Medicine, allowed us to see more children at our Melrose Health Center. In the last year, the number of pediatric visits has increased by 30%.

In an effort to empower patients with the tools they need to take their health care into their own hands, we launched a Saban App that connects patients to everything they need in one central location. The app is also linked to MyChart, allowing patients to make appointments, refill their prescriptions and receive their health information in real time, allowing for better communication with their medical home.

We take pride in our accomplishments and are incredibly grateful to our dedicated staff, Board of Directors, generous donors, community partners and the Friends Board for the vital role they all play in the Clinic’s continued success.

We are excited for what is to come and look forward to expanding our services to meet the growing demands of the community we serve. Without your dedication to our mission and patients, none of this would be possible.

Thank you for your continued support,

Muriel Nouwezem
Interim CEO
OUR PATIENT PROFILE

111,753  |  20,997
Total Patient Visits  |  Patient Count

Patient Services
- Dental: 13,544
- Behavioral Health: 16,432
- Medical: 81,777

Age
- 0-19: 1,256
- 20-39: 6,292
- 40-49: 4,457
- 50-65: 7,104
- 65+: 1,888

Ethnicity
- Caucasian: 22%
- African American: 11%
- Hispanic: 55%
- Asian: 7%
- Other: 5%

Housing Status
- Homeless: 8%
- Housed: 92%

Health Care
- Medicaid: 47%
- Medicare: 45%
- Private: 4%
- Uninsured: 4%

Poverty Level
- 0-100: 72%
- 101-150: 20%
- 151-200: 4%
- >200: 4%

*Poverty Level is calculated as a percentage of annual Federal Guidelines.

Gender
- Female: 55%
- Male: 45%
BY THE NUMBERS

BY THE NUMBERS

2,790
Colorectal Cancer Screenings

5,052
Cervical Cancer Screenings

2,071
Breast Cancer Screenings

5,733
Patients Enrolled into Health Plans

1,776
Vision Care Visits

4,554
Pediatric Visits

6,549
HIV Tests

7,894
Showers

688
Prenatal Visits

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Michael has been on the streets since he was a kid, “I grew up in the system and didn’t have anywhere to go.” He started using drugs at a young age and was in and out of jail. Today, Michael is four years sober and optimistic about his health. “For the first time, I am getting the care that I need.”

Michael is an artist and lives on the streets, outside our Beverly Health Center. His unique method of applying nail polish to plants and then painting them, allows him to make art out of his surroundings. Michael has been a patient for more than three years, taking a daily shower and utilizing various Clinic services, including dental care. He recently received a full set of dentures through our residency program with UCLA.

However, it was not until the Clinic’s Infectious Diseases Specialty Care Clinic (ID Clinic) opened in May that his life was truly transformed. This clinic within a clinic provides comprehensive treatment and prevention for people living with HIV and Hepatitis. A multidisciplinary team-based care model engages high risk individuals into preventative care. It also provides a range of in-house services that include primary medical care, dental care, mental health services, nutrition counseling, case management and help with programs for cost savings on medications.

After years of failed attempts to seek treatment from outside providers, Michael made an appointment in hopes we could help him receive treatment for the Hepatitis C he contracted in prison over a decade ago.

To both Michael and his doctor’s delight, after a few months of treatment, he was cleared of Hep C. His care team is working together to keep him healthy with routine checkups to make sure the disease doesn’t return. He’s trying to overcome homelessness and is working with the Clinic’s case manager to secure housing.

In fact, the ID Clinic has not just helped Michael. Since opening 7 months ago, more than 70 patients have received treatment, resulting in nearly 300 patient visits.
Connecting with Our Patients to Facilitate Care

Providing our patients with the technology they need to empower themselves and become more invested in their care is a top priority. The newly launched Saban App connects patients to everything they need in one central location and allows patients to learn about Clinic services, find a provider, make an appointment and more. The app is also linked to MyChart, where patients can view their medical records and see test results in real time along with the ability to communicate with their doctor, manage their appointments and request a refill on their medication. Patients can access the programs through their personal devices as well as kiosks in waiting rooms at all three Clinic locations.

Serving the Homeless in Our Community

Homeless Connect Kit

In May, the Clinic introduced its Homeless Connect Kit, a vital resource for someone living on the streets. The bags are filled with basic essentials including socks, underwear, water, a toothbrush, a protein bar, wipes, feminine products and more. The bag provides hope, restores dignity and lets someone on the streets know they are loved. Additionally, it provides a gateway into the Clinic where a homeless individual can take a shower and receive the care they need.

A big thank you to volunteer groups from Agency for the Performing Arts, Discovery, United Talent Agency, Creative Artists Agency, Center for Early Education and the Clinic’s Young Professionals Committee who assembled 1,500 kits for the homeless in our community.

Above: Volunteers from APA Messages of hope are written to homeless individuals.
Delivering Care to the Underserved Beyond Our Walls

E6 Street Outreach
In June, the Clinic joined the E6 outreach team as the medical provider. In collaboration with key partners and Los Angeles County, the group also includes a case manager, mental health clinician, peer (a formerly homeless individual), and substance abuse manager. This comprehensive team delivers care beyond the walls of the Clinic, directly to individuals on the streets. Services include administering medical care, providing resources and linkages to case management and support services, with the ultimate goal of moving individuals into housing. In six months, the E6 team provided care to more than 600 individuals and helped place 75 into housing.

Community Events
Events throughout the year, including LA Pride Festival, West Hollywood’s Homeless Services Connect Day, the opening of the YWCA Women’s Shelter and SAG-AFTRA Health Fair allowed us to connect with thousands of individuals. Saban staff enrolled individuals into health plans and provided health education, free rapid HIV tests, TB tests and flu vaccines.

Expanding Pediatrics: Saban Kids
This year, the Clinic invested in the health of the children in our community with the addition of a Pediatric Dentist, Dr. Nicole Oparaeke, and practitioner of Family Medicine, Obstetrics and Gynecology, Dr. Hetty Hei Wah Wong. Under the leadership of Pediatric Director, Dr. Yanina Queen, our multidisciplinary pediatric care team works collaboratively to provide quality care for children of all ages. In 2018 the Clinic provided 4,554 pediatric patient visits, an increase of more than 30% from the year prior.

Pediatric events throughout the year brought both current and new patients into the Clinic. A Back to School Vaccine Day hosted in August was covered by nearly every TV station in Los Angeles. Clinic staff administered 70 vaccines and enrolled 40 new patients into our care. In October, a Halloween Dental Care Day offered free dental check-ups and sealants for children at our Melrose Health Center. The event resulted in 53 sealants for the children we serve.
**Tom** moved from New Orleans to Los Angeles in 1994 for a great business opportunity. He took a job as Creative Director for House of Blues on Sunset. The job, of course, came with health insurance.

“I had health insurance off and on depending on the company I worked with from 1994 to 2001. The dot com crash of 2001 ended that run of good jobs. I haven’t had health insurance since then,” says Tom.

For years Tom went to other clinics and doctors but was extremely unhappy with the care that he received. “I did have another primary care physician before Saban but I never saw him when I went to his office, it was always someone different. Nor did I know of any test results,” says Tom.

When he and his lifelong partner, Marta, enrolled in Medi-Cal, he asked around, researched and found the Clinic. “One visit and both Marta and I changed our primary care to Saban right away. Medi-Cal and ultimately Medicare have been a lifesaver for both me and Marta. It was difficult for me to understand the medical system and how all the companies interact. The Clinic’s enrollment team helped me navigate the multi-layered agencies that work together.”

Tom has now been a patient at the Clinic for nearly two years. At his first appointment with his doctor, he expressed he was suffering from depression and heightened anxiety and was immediately referred to Licensed Social Worker, Roni Blau. Tom’s weekly appointments with Roni and the Clinic’s Men’s Support Group help him get through the tough times.

At 65, Tom should be thinking about retiring, but he knows he probably never will. Living paycheck to paycheck, Tom is terrified of losing his apartment which is just a couple blocks from the Clinic. “A big factor for staying in LA is the care that Marta and I receive at the Clinic. At this point in my life, my home, our health and subsequently the Clinic, are the most important things to me. Roni has helped me to understand that I am worth saving. The Clinic literally saved my life.”

Tom also marvels at the technology available to patients and frequently uses Saban MyChart to help navigate his medical needs. “MyChart is an essential platform for providing a schedule and communicating with Saban. Those of us without the funds to pay for the high cost of medical coverage rely on the compassionate care, innovation and organization of Saban Clinic,” says Tom.
Friends of Saban Community Clinic
RAISING CRITICAL FUNDS FOR THE UNINSURED

22nd Annual Golf Classic | March 26th
More than 80 golfers filled the greens to honor Grammy’s producer Ken Ehrlich, President of AEG Ehrlich Ventures, LLC. Golfers enjoyed a sunny day on the course raising critical funds for the uninsured.

From left: Co-chair Andy Friendly, Event Chair John Frankenheimer, Ken Ehrlich and Jack Sussman

YPC’s Inaugural Event | May 17th
A deep passion for ensuring quality healthcare access for anyone in need is what inspired sister and brother, Sarah and Eric Hoberman, to create the new Young Professionals Committee (YPC) in the spring of 2018. The group was started to give like-minded young adults the opportunity to make new connections, while supporting the Clinic’s vital services in a fun and meaningful way. The YPC hosted its first event at AwesomenessTV and collected over 3,000 items for the Homeless Connect Kits. With the items collected, the group assembled more than 200 kits!

From left: Co-chair Andy Friendly, Event Chair John Frankenheimer, Ken Ehrlich and Jack Sussman

3rd Annual Let’s Get Real | June 5th
It was a gorgeous evening on Jonathan Club’s sand deck, as over 400 members of the unscripted community came out to honor Jonathan Koch, President and Chief Content Officer of Asylum Entertainment. This unique cocktail party brings the unscripted television industry together for one night to support Clinic patients.

Jewel gave an unforgettable performance!

Jonathan Koch, co-chair Hayden Meyer, Steve Michaels and co-chair David Eilenberg

Siblings Sarah and Eric Hoberman
42nd Annual Dinner Gala | November 12th

It was a night to remember at the Beverly Hilton, as more than 800 attendees celebrated this year’s honorees, iconic television producer, Dick Wolf and Friends Board Member Bela Bajaria, Vice President of Content at Netflix. The evening’s all-star lineup of entertainment included the delightful Sean Hayes as emcee, presenter Hasan Minaj, a hilarious set by comedian Maz Jobrani and a memorable performance by Jennifer Hudson which got everyone on their feet! It was another incredibly fun and successful evening.

29th Annual Holiday Party | December 11th

This heartwarming community event gave the Clinic an opportunity to make the holidays a little brighter for patients and their families. Fifty volunteers spent the day distributing essential items including blankets, clothing, undergarments, toys, and books, and served a hot lunch to more than 500 smiling attendees who started lining up as early as 7am.
Financial Statement
Fiscal Year July 1, 2017 – June 30, 2018

Statement of Revenue and Expense

**REVENUE**

Patient Service Revenue (Net) $13,777,935  
Contracts $4,352,627  
Friends of Saban Community Clinic (Net) $1,666,192  
Contributions and Grants $3,585,241  
Investment Income (Loss) $816,219  

Total Revenue $24,198,214

**EXPENSES**

Program Salaries/Benefits $17,420,957  
Program Expenses $6,287,806  
Management/General $1,074,870  
Fundraising $1,055,396  

Total Expenses $25,839,029  

Surplus (Deficit)* ($1,640,815)

Consolidated Statement of Financial Position

**ASSETS**

Current Assets $5,314,949  
Other Assets $17,985,070  
Total Assets $23,300,019

**LIABILITIES AND NET ASSETS**

Current Liabilities $4,211,771  
Other Liabilities $680,139  
Total Liabilities $4,891,910

**NET ASSETS**

Unrestricted $5,158,100  
Restricted $13,250,009  
Total Net Assets $18,408,109

Total Liabilities and Net Assets $23,300,019

REVENUE, SUPPORT & OTHER INCOME

$24,198,214

- Patient Service Revenue (Net): 57%
- Contracts: 18%
- Friends of Saban Community Clinic (Net): 7%
- Contributions & Grants: 15%
- Investment Income: 3%

EXPENSES

$25,839,029

- Programs Salaries/Benefits: 68%
- Program Expenses: 24%
- Management/General: 4%
- Fundraising: 4%

*SCC is in a period of expansion and growth. As a result of investments into expanded facilities and operations, SCC anticipates a brief deficit period.
Continuing Your Care

With support from the Diane and Dorothy Brooks Foundation and in partnership with Cedars-Sinai Medical Center, Saban Community Clinic has created the Continuing Your Care (CYC) pilot program to assist patients who are considered frequent ER users. The CYC program has a dedicated Patient Navigator that personally navigates chronic ER users to the Clinic as their new medical home.

To ensure patients arrive safely to the Clinic from Cedar’s ER, the program partners with Butterfi, a new on-demand transportation company that specializes in transportation for people with disabilities or special needs. Additionally, the Patient Navigator acts as a liaison for the patient, managing communications between patients, Cedars-Sinai and the Clinic.

By ensuring that patients more routinely visit the Clinic to address their ongoing medical needs, the program hopes to increase preventive care, health outcomes and reduce strain on local emergency rooms. In just a few months, 58 individuals have been linked to services at the Clinic, including insurance enrollment, primary care, dental care, case management, showers and counseling.
Contributors
January 1, 2018 through December 31, 2018

Saban Community Clinic would like to thank the following Circle members for their contributions of $1,000 or more received in 2018. By giving so generously, they have helped the Clinic provide high quality health care to the most vulnerable members of our community.

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($100,000 and up)
Diane and Dorothy Brooks Foundation
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($15,000 to $24,999)
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Laurie Goodman and Donald Spetner
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($1,000 to $4,999)

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Celine Dion Foundation
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Global Road Entertainment
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MedPOINT Management

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Partners
Organizations/Educational Affiliations
1736 Family Crisis Center
Alliant University
Baby2Baby
Being Alive
Big Sunday
California State University Los Angeles
Cedars-Sinai Medical Center
The Center at Blessed Sacrament
Chicago School of Professional Psychology
Essex Health
Kaiser Permanente
Northeast Valley Health Corporation
PATH (People Assisting the Homeless)
The People Concern
South Bay Family Health Care
University of California, Berkeley
University of California, Los Angeles
University of Southern California
Venice Family Clinic

Government Entities
California Department of Public Health
Department of Health Services
City of Beverly Hills
City of West Hollywood
County of Los Angeles
L.A. County Department of Mental Health
State of California

Associations/Coalitions
California Primary Care Association.
Community Clinic Association of Los Angeles County
Hollywood4WRD
Midtown Los Angeles Homeless Coalition

Legacy Circle
The Legacy Circle honors an elite group of contributors who have selected Saban Community Clinic as a recipient of a planned gift. If you have already designated the Clinic as a beneficiary in your Will, please let us know so we can include you in our circle.

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Marsha and Ira Alpert
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Winner Living Trust (Miriam Winner)*
Jules Young

*Deceased

Remembering Barbara Yaroslavsky
Barbara Edelston Yaroslavsky, a longtime community leader and wife of former Los Angeles County Supervisor Zev Yaroslavsky, passed away on December 26. She was 71.

Barbara and Zev have been champions of the Clinic since its inception. She devoted her adult life to helping the underprivileged, serving on several boards including our Friends of the Saban Community Clinic Board of Directors for more than 40 years. She truly believed in the Clinic’s founding principle that health care is a right, not a privilege. Barbara’s wealth of knowledge and expertise made her an invaluable asset to the Clinic. She was funny, smart and added her vast health care experience to Board and committee meetings.

We are forever grateful to Barbara for her countless hours of support and dedication to the Clinic and the community we serve. Mayor Eric Garcetti remembered Barbara as “a dedicated activist and an unwavering champion for children and families.” She will truly be missed and fondly remembered by her Clinic family.

She is survived by Zev, her husband of 47 years, her children Mina and David, and four grandchildren.
Saban Community Clinic
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Los Angeles, CA 90048

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6043 Hollywood Blvd.
Los Angeles, CA 90028

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